



CANCELLATION POLICY

Just as your time is valuable to you, our time is valuable to us. When we schedule your appointment, we reserve that time just for you.

Outside of unforeseen circumstances, a **48 hour notice is required when rescheduling or cancelling appointments.** We are committed to your oral health and hope you intend to keep your scheduled appointments. Please only make appointments with a full understanding of the treatment and cost involved. When you miss an appointment, you delay needed treatment for yourself as well as other patients who could have taken advantage of that appointment time.

We will make every effort to confirm your appointment at least 48 hours in advance.

When this policy is broken, there will be a **non-refundable charge of 10% of the appointment total - OR- \$50.00, whichever is greater, as a broken appointment fee** applied to your account to go towards administrative costs.

If there is a history of missed appointments, we may require a credit card to be kept on file and full or partial payment for future appointments at the time of scheduling. We reserve the right to dismiss you from our practice should a pattern of failed appointments continue.

It is our philosophy to continue to put our patients first and to make your experience a positive one. Your understanding of this agreement allows us to provide you with the best possible dental care.

Thank you for your continued support of our local, small business and entrusting us with your dental care needs! Keep on smiling!

Patient (Please print): _____ DOB: _____

Parent or Guardian: _____ DOB: _____

Signature: _____ Date: _____